



NO COVANTA INCINERATOR

Environment Agency Drop-In Event - Attendee Post Questionnaire

Question	No of Yes's	No of No's
Did you find the information on display easy to understand?	95	57
Question	No of Yes's	No of No's
Did you find the EA representatives informative about the permitting process?	68	80
Question	No of Yes's	No of No's
Did you find the EA representatives knowledgeable about the Covanta Incinerator specifically?	33	106
Question	No of Yes's	No of No's
Were any questions you asked answered to your satisfaction?	23	129*
Question	No of Yes's	No of No's
Do you intend to submit comments during the 2nd Consultation period?	143	8 **

Main/General Comments

- Limited information on display - 10 pieces on 2 boards
- Map used as one of the limited display items was from circa 2008 and therefore did not show various developments that had occurred in the nearly 10 years in-between
- EA reps gave impression decision had been made and only going through the motions
- EA reps said that unless compelling evidence emerged TODAY the permit will be granted
- Some residents left comments at the drop-in believing this was their only chance to do so
- Stock answer by EA reps to most things was 'it is in the documentation'
- Many residents did not get a chance to ask specific questions because there were too few EA reps in attendance
- Although some reps appeared knowledgeable they also seemed to be going out of their way not to answer specific questions
- Many residents commented that after talking to the EA reps - they believed that they know more about the situation than the EA reps themselves
- A particular area that residents found where the EA reps knowledge lacking was Covanta's history - including recent incidences in Dublin (under EU not US law)
- EA representatives seemed to have very little knowledge of the surrounding area - despite the event taking place at the Forest Centre - adjacent to the Covanta Incinerator proposed site - they seemed to be clueless that the Incinerator would be directly in view from the windows of the room they were in
- Residents were told they could not take photos or video the event. When questioned about this approach to a public event - a 'team leader' said they previously had a meeting to discuss how to deal with the event and it was decided that photos/videos were not allowed - except of the board information
- Many residents voiced concerns about the traffic to the EA reps only to be told that they need to talk to Central Beds Council who was responsible for agreeing the traffic plans. When further questioned by a resident it was stated by EA rep that the agreement had occurred in 2015.
- One resident asked around and found that none of the EA representatives in the room at that time came from Bedfordshire
- One resident asked where the waste will be coming from to be told by an EA rep - 'BELGIUM'.

* some residents referred to answers they overheard EA reps give to other residents - or the material on display - and many residents answered NO because they were unable to even ask their questions

**some residents had already commented or had left comments as directed by the EA reps in the meeting room